

Emergency Operations Center (EOC)

Build practical skills to support effective emergency coordination and response

Now available on the [RDRM Learning Hub](#)



ABOUT THIS COURSE

This course provides a practical introduction to the role and functions of an Emergency Operations Center (EOC). It explains how facilities, equipment, personnel, and information systems work together to support a coordinated and effective emergency response.

WHAT YOU'LL LEARN

- Understand the **purpose and key functions** of an Emergency Operations Center
- Identify essential components of EOC operations, including **staffing, infrastructure, and information management**
- Recognize the importance of **coordination and collaboration** across agencies and stakeholders
- Apply **practical tools and concepts** to support and manage EOC activities

HOW THE COURSE WORKS



Self-paced,
online learning



Short, focused
modules



Real-world
examples and
practical tools



Free certificate
upon completion

WHO SHOULD TAKE THIS COURSE

Emergency management professionals, government officials, development practitioners, and others involved in disaster preparedness, response coordination, and emergency management systems.

[Start Any Time - Register Now!](#)



GFDRR
Global Facility for Disaster Reduction and Recovery



Administered by
THE WORLD BANK
IBRD • IDA | WORLD BANK GROUP