

Emergency Operations Center (EOC) Course Login Instructions

New User

Existing User



Step 1 – New User Sign-up and Login

Steps to sign up as a new external user

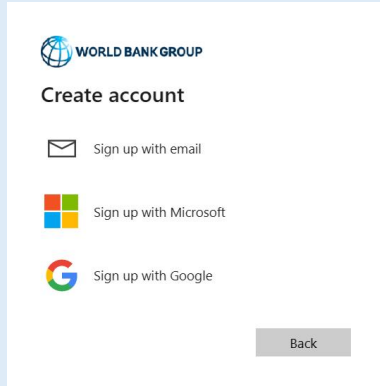
- To access the course, click the [Emergency Operations Center \(EOC\)](#) course link.
- If you are a new user, click on “Create one!” highlighted in the screenshot below to Create Account.



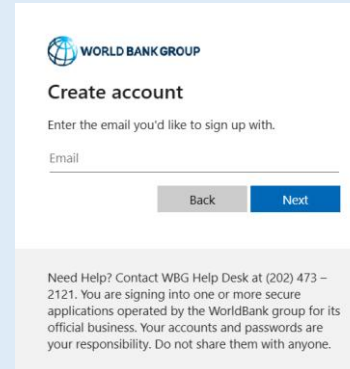
Step 2 – New User Sign-up and Login

Steps to sign up as a new external user

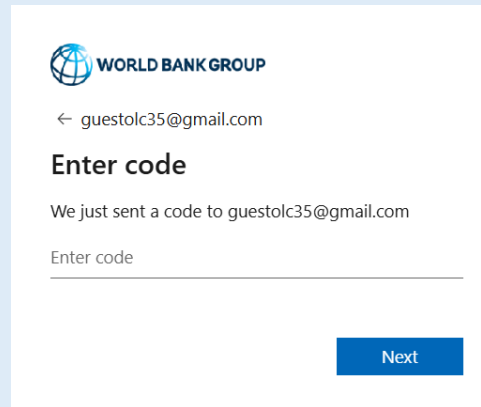
- Create Account using one of the options



- If you choose “Sign up with email”, enter the email address you’d like to sign up with



- Enter verification code received in your email and click Next.

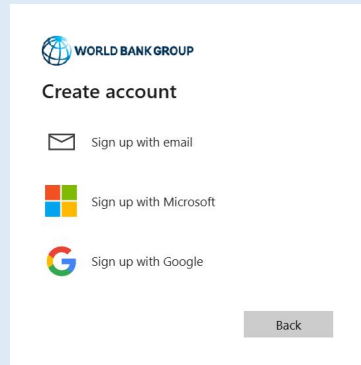




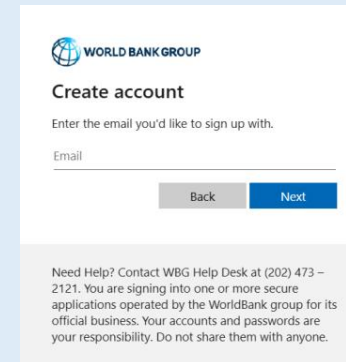
Step 2 – New User Sign-up and Login

Steps to sign up as a new external user

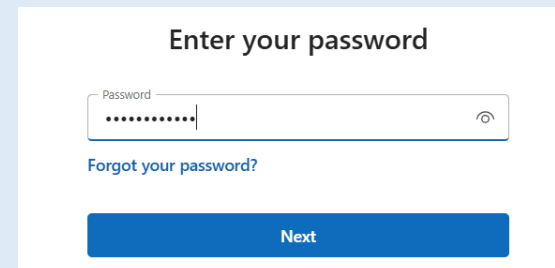
- For Creating an Account using the options “Sign up with Microsoft” and “Sign up with Google”



- Enter the Outlook or Hotmail email address for Sign up with Microsoft.
- Enter the Gmail email address for Sign up with Google.



- Enter your password and click Next

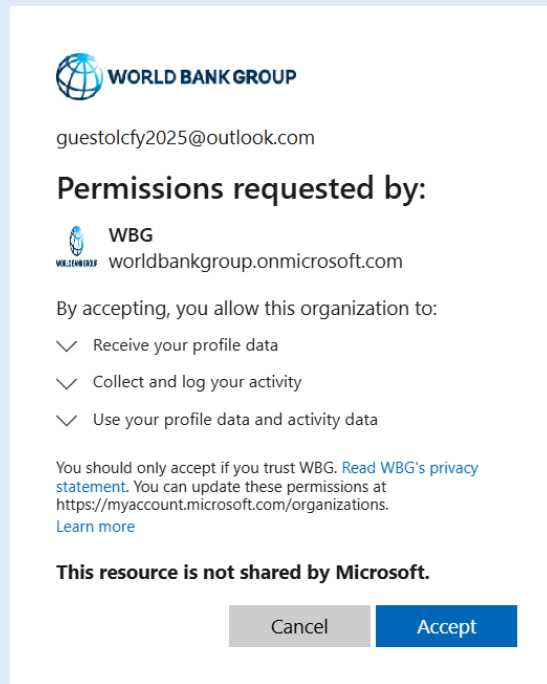




Step 3 – New User Sign-up and Login

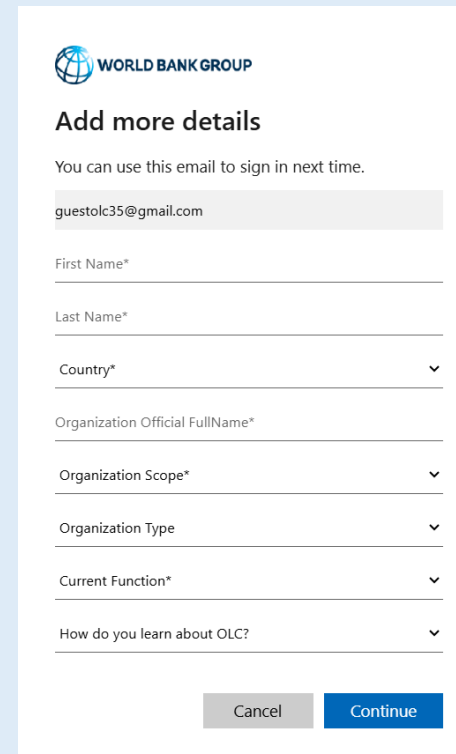
Steps to sign up as a new external user

- Read the WBG's Privacy statement and click on Accept.



The screenshot shows a Microsoft permissions dialog for the World Bank Group (WBG). At the top is the WBG logo and the email address guestolcfy2025@outlook.com. Below this, it says "Permissions requested by:" followed by the WBG logo and the application worldbankgroup.onmicrosoft.com. A list of permissions is shown with checkmarks: "Receive your profile data", "Collect and log your activity", and "Use your profile data and activity data". A note states: "You should only accept if you trust WBG. [Read WBG's privacy statement](#). You can update these permissions at <https://myaccount.microsoft.com/organizations>. [Learn more](#)". At the bottom, it says "This resource is not shared by Microsoft." and has "Cancel" and "Accept" buttons.

- Enter required basic information details to create profile and Click **“Continue”**.



The screenshot shows a "Add more details" form for the World Bank Group. It starts with the WBG logo and the text "You can use this email to sign in next time." followed by the email address guestolc35@gmail.com in a greyed-out field. Below this are several input fields with asterisks: "First Name*", "Last Name*", "Country*" (with a dropdown arrow), "Organization Official FullName*", "Organization Scope*" (with a dropdown arrow), "Organization Type" (with a dropdown arrow), "Current Function*" (with a dropdown arrow), and "How do you learn about OLC?" (with a dropdown arrow). At the bottom right are "Cancel" and "Continue" buttons.



Step 4 – New User Sign-up and Login

Steps to sign up as a new external user

- Complete your on-boarding
Add your name and profile image

1 ————— 2

Hi guest!

Ready to start your journey with us? Let's go through a few steps to personalize your experience.

Email *
guestolc35@gmail.com

First Name *
guest 245/250 left

Last Name *
OLC 247/250 left

Language *
English (English)

1/2 steps

Next

- Add skills you want to develop

1 ————— 2

Add skills you want to develop

Focus on growth. Select skills you want to develop for your current or desired role.

Suggested skills

Leadership (+) Communication Skills (+) Climate Change (+)

All Skills

Search Skills

Added skills: 0/5

2/2 steps

Next

- On successful completion of your onboarding process, you will be directed to the course landing page in OLC.

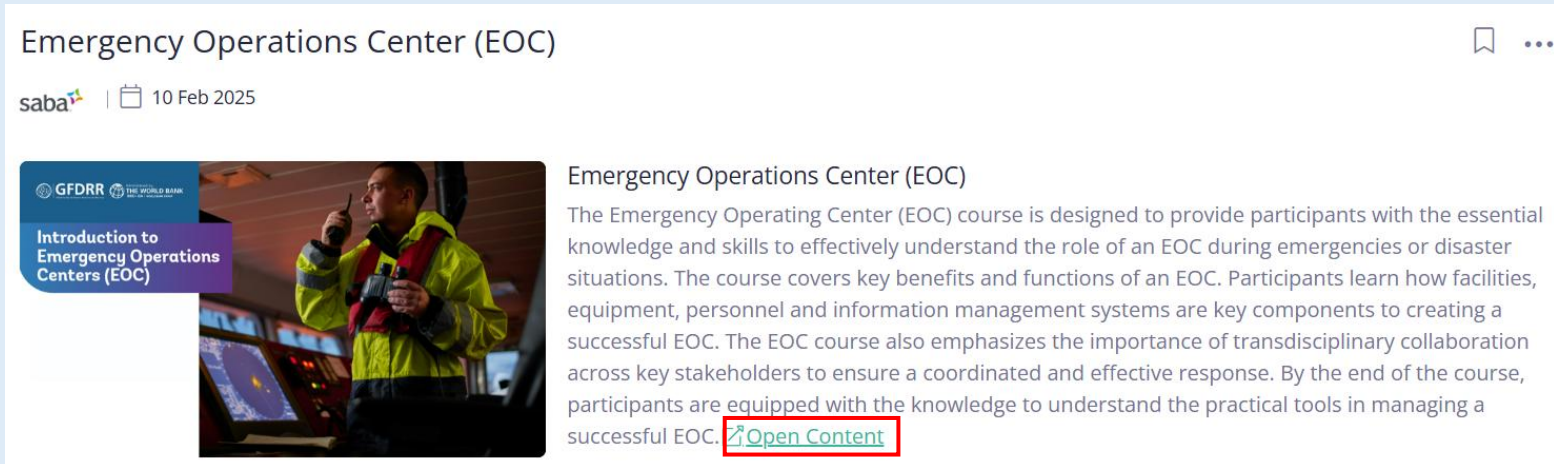


Step 5 – Course Details Page in OLC

- Click “Open Content” highlighted in the screenshot below.

Emergency Operations Center (EOC)

saba | 10 Feb 2025



Emergency Operations Center (EOC)


The Emergency Operating Center (EOC) course is designed to provide participants with the essential knowledge and skills to effectively understand the role of an EOC during emergencies or disaster situations. The course covers key benefits and functions of an EOC. Participants learn how facilities, equipment, personnel and information management systems are key components to creating a successful EOC. The EOC course also emphasizes the importance of transdisciplinary collaboration across key stakeholders to ensure a coordinated and effective response. By the end of the course, participants are equipped with the knowledge to understand the practical tools in managing a successful EOC.

[Open Content](#)



Step 5(a) – Course Details Page in Saba

- Click the “ENROLL” button to register for the course.





Emergency Operations Center (EOC)

Course | ID: 0000089707

Not Registered

☆☆☆☆☆

ENROLL



Overview

The Emergency Operating Center (EOC) course is designed to provide participants with the essential knowledge and skills to effectively understand the role of an EOC during emergencies or disaster situations. The course covers key benefits and functions of an EOC. Participants learn how facilities, equipment, personnel and information management systems are key components to creating a successful EOC. The EOC course also emphasizes the importance of transdisciplinary collaboration across key stakeholders to ensure a coordinated and effective response. By the end of the course, participants are equipped with the knowledge to understand the practical tools in managing a successful EOC.



Step 6 – Registration Confirmation

➤ You will now see the registration confirmation window.

Registration confirmation

You have registered for:

Emergency Operations Center (EOC)

Status: Registered

Cancellation policy

Contact: guestolc 2025

Order Number: 0004563325


CLOSE

PRINT



Step 7 – Launch the Course

- Please close the registration confirmation and click the “CONTINUE” button or the “LAUNCH” button in the activities section to access the course.



Emergency Operations Center (EOC)

Class | Course ID: 0000089707

In Progress Registered on: 10-JUN-2025

☆☆☆☆☆

CONTINUE

Progress and Activities

Overview & Other Information

History


English | Self-Paced | Class ID: 0000775809

Total duration: 00:45 Hrs

0 USD



DROP

Activities

 Emergency Operations Center (EOC)

Not evaluated

LAUNCH



Step 1 – Existing User Login

- To access the course, click the [Emergency Operations Center \(EOC\)](#) course link.
- For an existing user- Enter your credentials (registered email address, password)
Click on the Next Button.

The image shows a login form for the World Bank Group. At the top is the World Bank Group logo. Below it is the heading "Sign in". There is a text input field labeled "Email, phone, or Skype". Below the input field are two links: "No account? Create one!" and "Can't access your account?". At the bottom of the form are two buttons: "Back" and "Next". Below the form is a footer section with contact information for the WBG Help Desk and a disclaimer about the security of the applications. At the very bottom is a section for "Sign-in options" with a magnifying glass icon.

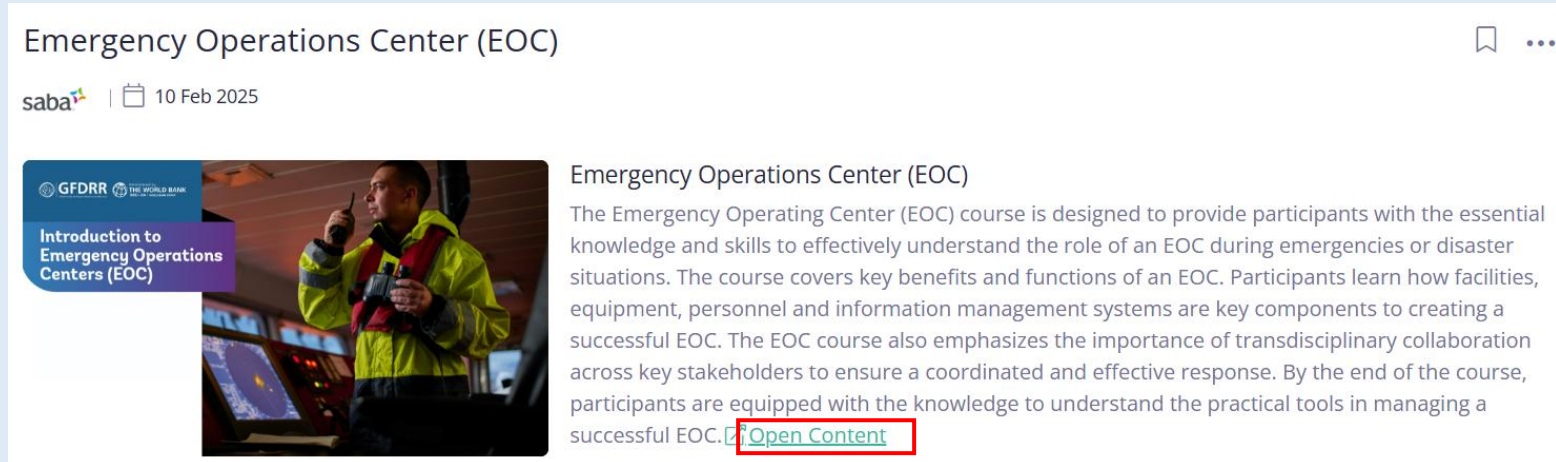
- Once your credential is validated, you will be logged in successfully and redirected to the course landing page in OLC shown in **Step 2** of the instructions.

Step 2 – Course Details Page in OLC

- Click “Open Content” highlighted in the screenshot below.

Emergency Operations Center (EOC)

saba | 10 Feb 2025




Emergency Operations Center (EOC)

The Emergency Operating Center (EOC) course is designed to provide participants with the essential knowledge and skills to effectively understand the role of an EOC during emergencies or disaster situations. The course covers key benefits and functions of an EOC. Participants learn how facilities, equipment, personnel and information management systems are key components to creating a successful EOC. The EOC course also emphasizes the importance of transdisciplinary collaboration across key stakeholders to ensure a coordinated and effective response. By the end of the course, participants are equipped with the knowledge to understand the practical tools in managing a successful EOC. [Open Content](#)

Step 2 – Course Details Page in Saba

- Click the “ENROLL” button to register to the course.



Introduction to
Emergency Operations
Centers (EOC)

Emergency Operations Center (EOC)

Course | ID: 0000089707

Not Registered

☆☆☆☆☆

ENROLL

Overview

The Emergency Operating Center (EOC) course is designed to provide participants with the essential knowledge and skills to effectively understand the role of an EOC during emergencies or disaster situations. The course covers key benefits and functions of an EOC. Participants learn how facilities, equipment, personnel and information management systems are key components to creating a successful EOC. The EOC course also emphasizes the importance of transdisciplinary collaboration across key stakeholders to ensure a coordinated and effective response. By the end of the course, participants are equipped with the knowledge to understand the practical tools in managing a successful EOC.

Step 3 – Registration Confirmation

➤ You will now see the registration confirmation window.

Registration confirmation

You have registered for:

Emergency Operations Center (EOC)

Status: Registered

Cancellation policy

Contact: guestolc 2025

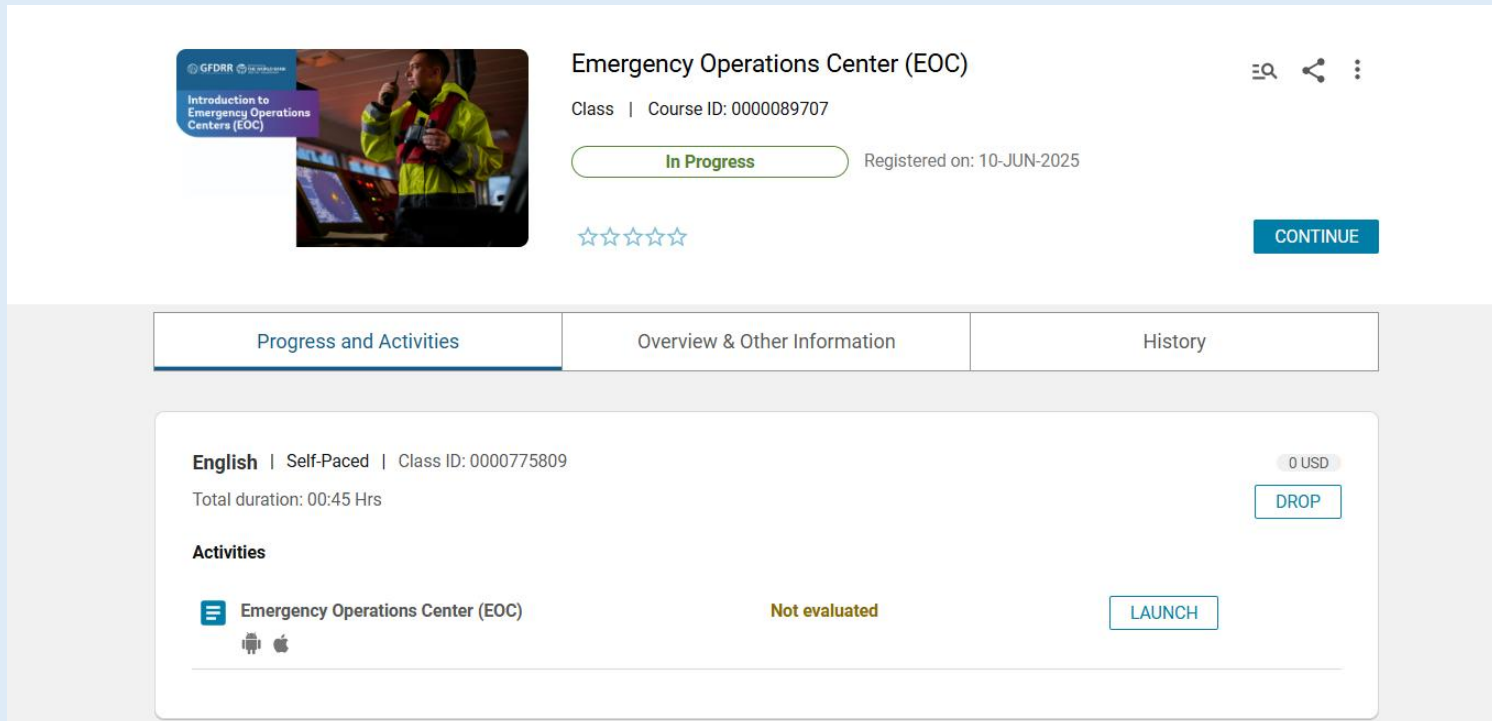
Order Number: 0004563325

CLOSE

PRINT

Step 4 – Launch the Course

- Please close the registration confirmation and click the “CONTINUE” button or the “LAUNCH” button in the activities section to access the course.



Emergency Operations Center (EOC)

Class | Course ID: 000089707

In Progress Registered on: 10-JUN-2025

☆☆☆☆☆

CONTINUE

Progress and Activities Overview & Other Information History

English | Self-Paced | Class ID: 0000775809



Total duration: 00:45 Hrs

0 USD

DROP

Activities

Emergency Operations Center (EOC) Not evaluated **LAUNCH**

Technical Issues and Support for Participants:

If participants have any technical, sign-up or login issues they can contact olcsupport@worldbank.org.

Please do include in your email the following:

- A clear description of the issue you are facing.
- List of steps to replicate the issue.
- OS and browser with version that you are using to access the course where the issue appears; and
- Screenshot of the screen where the issue appears.

These details will help the support team resolve the issue as soon as possible. You can expect to hear back from the support team within 24 hours